



Dear Trade Partner,

Etihad Airways is suspending its flights to Dhaka (DAC) from 29 October 2023.

Our teams will assist guests with existing bookings to reaccommodate them on alternative flights or refund where necessary.

Guests can request a full refund for completely unused tickets. Refund on partially utilised tickets will be calculated on a pro-rata basis. Please refer to our [Commercial Waiver Policy](#) for DAC flights for more details.

We sincerely appreciate your continued support and cooperation.

Kind regards,
Etihad Airways