



Dear Trade Partner,

We have some important updates about the US Customs and Border Protection pre-clearance process in Abu Dhabi Zayed International Airport.

The US Customs and Border Protection pre-clearance facility is currently available for the following US flights:

- EY 131 (IAD)
- EY 003 (JFK)

Check-in for US flights opens 6 hours prior to departure at Terminal A, and closes 2 hours before flight departure.

For guests flying on either of these two flights from Abu Dhabi:

- After clearing immigration, guests need to head to Gate F from 2 hours before flight departure and take a bus from Gate F to the CBP facility. Gate F closes 75 minutes before departure.

For guests transferring in Abu Dhabi to either of those flights:

- Proceed to Gate F from 2 hours before flight departure, and board the inter-terminal shuttle to the CBP facility.

Eligible guests are welcome to use our US CBP lounge located after pre-clearance formalities.

For a transitional period, guests travelling on the following flights will need to clear immigration and border controls on arrival in the US:

- EY 151 (ORD)
- EY 147 (BOS)
- EY 001 (JFK, 2:55 departure)

Guests flying on any of these flights should head to the gate assigned to their flight in Terminal A. Check-in closes 1 hour before flight departure for Economy Class, and 45 minutes before flight departure for Business and First Class.

For guests who clear immigration on arrival in the US with a connecting flight to another destination, baggage must be collected and dropped with their onward carrier. Baggage will not transfer automatically.