

Trade news



Dear Trade Partner,

We're pleased to announce that in November, we'll start a phased transition of our flights to Terminal A – our new, state-of-the-art home in Abu Dhabi International Airport.

1 – 8 November

All Etihad Airways flights will arrive and depart from Terminals 1 and 3.

9 – 14 November

Our move begins. If your customers flying with us during this time, please ask them to check your [terminal information](#) carefully within 72 hours of your flight.

From 11am on 14 November

We've moved! All Etihad Airways flights will operate to and from Terminal A.

Important updates

As we prepare to move to Terminal A, we have some important information to share with you and your customers. You'll find everything you need to know below or at etihad.com/TerminalAinfo. A link you may share with your guests.

Check flight information carefully

It's important your customers check their flight information carefully before they head to the airport. This is because flights may depart from or land in a different terminal to the one shown on their booking confirmation.

The easiest way to find up to date flight information is to download the Etihad Airways app or visit [etihad.com/manage](https://www.etihad.com/manage).

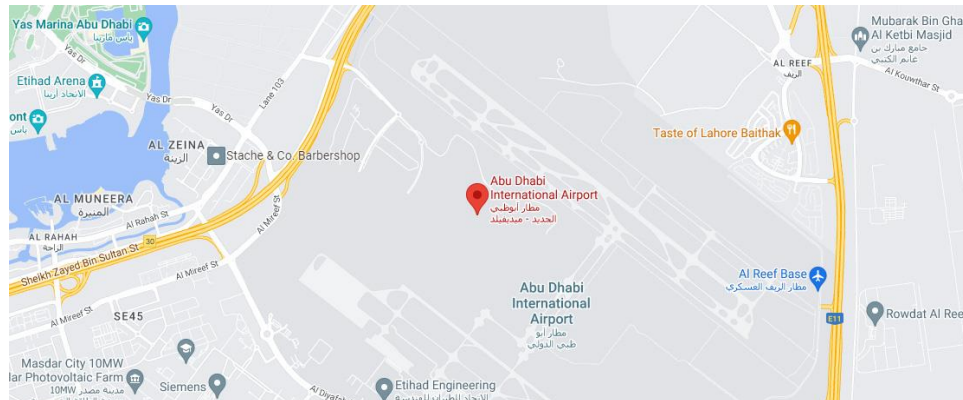
Connections and transfers in Abu Dhabi

A shuttle bus service will operate for guests transiting in Abu Dhabi who may need to transfer between terminals. There's no need to leave the airport.

Our team will be available at the Transfer Services desks in Terminal A for guests who need help or more information.

More about Terminal A

Terminal A is a five-minute drive from Terminals 1 and 3.



Terminal A is more than just a new terminal. A new gateway to Abu Dhabi and the world, it's our commitment to providing unparalleled travel experiences, where seamless connectivity, remarkable hospitality and exceptional comfort converge to create unforgettable journeys.

Find out more about travelling to and from Abu Dhabi as we move to Terminal A at [etihad.com/TerminalAinfo](https://www.etihad.com/TerminalAinfo).

Kind regards,
Etihad Airways