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|---------------------|----------------------------------|
| Name of Promo | RB BAH MAKAN CAMPAIGN 2024 |
| Selling Period | Now - 27 June 2024 |
| Last Ticketing Date | 27 June 2024 |
| Travelling Period | 23 Feb - 23 Aug 2024 |
| Eligibility | Selected RB Appointed Agent Only |

| Orig | Dest | IT Fare Basis | Booking Class | Cabin | OW/RT | Fare | Taxes |
|------|------|---------------|---------------|---------|-------|--------|-------|
| BKI | BWN | VE14EMPT | V | Economy | RT | MYR240 | MYR86 |

POINT OF ORIGIN: **MALAYSIA (EAST)**
 RULE NUMBER: **EM03**

| CABIN | ECONOMY | | | | BUSINESS | |
|-----------------|----------------|-----------|---------------|---------------------------|----------------|-----------|
| | RB SUPER SAVER | RB SAVER | RB VALUE | RB FLEXI | BUSINESS SAVER | BUSINESS |
| BRAND | | | | | | |
| BKG CLASS (RBD) | A / O / V | S / R / Q | X / U / W / M | T / K / N / L / H / B / Y | D | C / Z / J |

| FARECLASS | Passenger Type Code (PTC) | Farebasis ending in |
|---------------|---------------------------|---------------------|
| <u>IT/TBF</u> | ITX | -SBIT / -SBPT |

ALL RULES AS PER PUBLISHED FARE RULES UNLESS OTHERWISE STATED

CAT 01 (ELIGIBILITY)

THIS FARE CANNOT BE SOLD WITHOUT CONFIRMED LAND ARRANGSBENTS FOR THE FULL DURATION OF STAY AT THE DESTINATION AND/OR INTERMEDIATE STOPOVERS.

CAT 06 (MINIMUM STAY)

MINIMUM 2 NIGHTS STAY

CAT 10 (COMBINATIONS)

END-ON-END NOT PERMITTED. SIDE TRIP NOT PERMITTED.
 MIXED CLASS WITHIN THE SAME CABIN AND DIFFERENT CABIN PERMITTED. CHARGE HALF OF EACH APPLICABLE ROUND TRIP FARE.
 FARES MAY BE COMBINED ON A HALF ROUND TRIP BASIS TO FORM SINGLE/DOUBLE OPEN JAWS.
 COMBINATIONS ARE WITH ANY ROUND TRIP FARE FOR CARRIER BI IN THIS RULE IN ANY TARIFF.

CAT 16 (PENALTIES)

CANCELLATIONS/REFUND

| | RB SUPER SAVER | RB SAVER | RB VALUE | RB FLEXI | BUSINESS SAVER | BUSINESS |
|--------------------------------------|----------------|----------------|----------------|---------------------------|----------------|----------------|
| | A / O / V | S / R / Q | X / U / W / M | T / K / N / L / H / B / Y | D | C / Z / J |
| BEFORE DEPARTURE (Fully Unutilised) | NON-REFUNDABLE | MYR 300 | MYR 300 | MYR 300 | MYR 300 | MYR 300 |
| AFTER DEPARTURE (Partially Utilised) | NON-REFUNDABLE | NON-REFUNDABLE | NON-REFUNDABLE | NON-REFUNDABLE | NON-REFUNDABLE | NON-REFUNDABLE |
| NO SHOW FEE | N/A | MYR 100 | MYR 100 | MYR 100 | MYR 200 | MYR 200 |

A NO SHOW FEE APPLIES FOR PASSENGERS WHO FAIL TO ADVISE THE AIRLINE OF THEIR INTENTION NOT TO TRAVEL AT LEAST 4 HOURS PRIOR TO THE SCHEDULED DEPARTURE TIME.

 CHILD/INFANT WITH SEAT - FULL ADULT FEE APPLIES.
 INFANT WITHOUT SEAT - 10 PERCENT OF ADULT FEE APPLIES FOR CANCELLATIONS. NO SHOW FEE IS FREE/NOT APPLICABLE.

 FOR NON-REFUNDABLE FARES - FARES ARE NON-REFUNDABLE EXCEPT FOR UNUSED GOVERNMENT AND AIRPORT TAXES. FUEL AND INSURANCE SURCHARGES ARE NON-REFUNDABLE.
 FOR ANY REFUND OF MIXED CLASS TICKET - THE REFUND CONDITIONS OF THE MOST RESTRICTIVE FARE WILL APPLY.
 FOR TICKET THAT HAS BEEN RE-ISSUED/UPSELL/UPGRADED - THE CANCELLATION CONDITIONS AND FEE OF THE ORIGINAL TICKET APPLIES.

REFUND OF FULLY UNUTILISED TICKETS PERMITTED FOR UP TO 12 MONTHS FROM DATE OF ISSUANCE OF THE TICKET.

CANCELLATION AND NO SHOW FEE IS WAIVED FOR DEATH OF PASSENGER OR IMMEDIATE FAMILY MSBBER.
 COPY OF THE VALID DEATH CERTIFICATE MUST BE PROVIDED TO BI OFFICE FOR THE WAIVER.

CANCELLATION FEE IS WAIVED FOR VISA REJECTION. SUPPORTING DOCUMENTATION FROM THE GOVERNMENT AUTHORITY MUST BE PROVIDED TO BI OFFICE FOR THE WAIVER.

CHANGES

| | RB SUPER SAVER | RB SAVER | RB VALUE | RB FLEXI | BUSINESS SAVER | BUSINESS |
|-------------|----------------|-----------|---------------|---------------------------|----------------|-----------|
| | A / O / V | S / R / Q | X / U / W / M | T / K / N / L / H / B / Y | D | C / Z / J |
| CHANGE FEE | MYR 230 | MYR 150 | MYR 80 | FREE | MYR 150 | FREE |
| NO SHOW FEE | MYR 100 | MYR 100 | MYR 100 | MYR 100 | MYR 200 | MYR 200 |

 THE CHANGE FEE APPLIES PER FARE COMPONENT. WHEN MORE THAN ONE FARE COMPONENT IS CHANGED OR THE ORIGINAL FARE HAS EXPIRED THE HIGHEST CHANGE FEE OF THE FARE COMPONENTS WILL APPLY.

A NO SHOW FEE APPLIES FOR PASSENGERS WHO FAIL TO ADVISE THE AIRLINE OF THEIR INTENTION NOT TO TRAVEL AT LEAST 4 HOURS PRIOR TO THE SCHEDULED DEPARTURE TIME.

CHILD/INFANT WITH SEAT - FULL ADULT FEE APPLIES.
 INFANT WITHOUT SEAT - CHANGE FEE AND NO SHOW FEE IS FREE/NOT APPLICABLE. FARE DIFFERENCE STILL APPLIES IF ANY.

BEFORE DEPARTURE OF JOURNEY / FULLY UNUTILISED -

ITINERARY MUST BE RE-PRICED TO A CURRENT FARE EFFECTIVE ON THE DATE OF REISSUE. CHANGE FEE AND FARE DIFFERENCE APPLIES IF ANY.
 IF THE NEW FARE IS LOWER THAN THE ORIGINAL FARE - NO RESIDUAL VALUE WILL BE REFUNDED.

AFTER DEPARTURE OF JOURNEY / PARTIALLY UTILISED -

ITINERARY MUST BE RE-PRICED USING HISTORICAL FARE IN EFFECT ON THE ORIGINAL DATE OF TICKET ISSUANCE. CHANGE FEE AND FARE DIFFERENCE APPLIES IF ANY.
 IF THE NEW FARE IS LOWER THAN THE ORIGINAL FARE - NO RESIDUAL VALUE WILL BE REFUNDED.

1 FREE INBOUND DATE CHANGE PERMITTED IF RETURN DATE IS OUTSIDE OF SYSTSB RANGE AT TIME OF TICKETING.
 RETURN DATE MUST BE SPECIFIED AT TIME OF TICKETING.

AGENTS USING AMADEUS GDS MUST ENTER - **SK INBD BI-Inbound Date**
 AGENTS USING OTHER GDS MUST ENTER - **OSI BI INBD.Inbound Date**
 IF ORIGINAL RBD IS NOT AVAILABLE THEN ANY FARE DIFFERENCE SHALL APPLY.
 AGENT/PASSENGER MUST CONTACT BI CUSTOMER SERVICE CENTRE FOR THE DATE CHANGE TO BE ACTIONED.

A LOCAL SERVICE FEE MAY APPLY AT BI CUSTOMER SERVICE CENTRES WORLDWIDE.

ALL TICKETS TO BE ISSUED IN FULL NAME AS SHOWN IN PASSPORT.
 NAME CHANGE NOT PERMITTED.
 CORRECTION OF TYPO ERRORS PERMITTED FOR FREE UP TO 3 CHARACTERS. CORRECTION OF MORE THAN 3 CHARACTERS IS SUBJECT TO A RE-ISSUE FEE OF USD20.
 PASSPORT TO BE PRESENTED TO BI CUSTOMER SERVICE CENTRE FOR VERIFICATION AND RE-ISSUANCE.

VOLUNTARY RE-ROUTING PERMITTED.
 ENTIRE FARE AND ITINERARY MUST BE RE-ASSESSED. FARE DIFFERENCE AND CHANGE FEE APPLIES IF APPLICABLE.
 NEW FARE MUST BE OF EQUAL OR HIGHER VALUE. NO REFUND ON ANY RESIDUAL VALUE.

CHANGE AND NO SHOW FEE IS WAIVED FOR DEATH OF PASSENGER OR IMMEDIATE FAMILY MSBBER. COPY OF THE VALID DEATH CERTIFICATE AND PROOF OF RELATIONSHIP MUST BE PROVIDED TO BI OFFICE FOR THE WAIVER.