

Air France and KLM fare basis structure

Last Update: 26-09-2023

On 17 October 2023, Air France and KLM will launch their enriched fare basis structure. The current fare basis structure is complex and offers no possibilities for further innovation. The revised fare basis structure gives more possibilities in coding a fare basis and filing fare products in different sales channels. It has evolved, is simpler and more consistent, and offers Air France and KLM more flexibility to adapt to new products.

As of 25 September 2023, the fare basis structure has been introduced in the systems. Although the renewed structure may already be visible in the systems, it only applies to tickets issued as of 17 October 2023. For existing bookings the process is as follows:

for unticketed PNRs:

- If you have made a fare quote showing a last ticketing date (LTD) of 16 October 2023 and a ticketing time limit (TTL) beyond this LTD, you can:
- issue the ticket before/on 16 October 2023 or,
- issue the ticket as of 17 October 2023 with a requote, generating the new fare basis with the same fare. For requotes *after* 17 October 2023, a fare difference may apply.
- For promotional fares, the LTD mentioned in the PNR needs to be respected.

for ticketed PNRs:

- There is no impact on tickets issued before/on 16 October 2023 for travel on/after 17 October 2023, as the ticketed fare basis remains unchanged.
- For tickets issued before/on 16 October 2023 with a change on/after 17 October 2023, the following applies:
- If the change impacts the first coupon, the ticket must be reissued with the new fare basis and the new fare (if applicable).
- If the change impacts only the return, the ticket must be revalidated or reissued using the old fare basis, whether the journey has started or not.